Microsoft Kaizala

A mobile app for large group communications and work management

Connect with your entire value chain to manage work more efficiently

There are millions of task workers working in construction sites, manufacturing plants, retail shops, and other industries. While critical to the company, they typically don't have a dedicated work space or computer and generally use pen and paper or unsecure messaging apps on their personal phones for work-related communications. This makes communication, work assignment, and data collection from task workers difficult for organizations. Microsoft Kaizala makes this all easier.

Microsoft Kaizala is a mobile app for communicating and coordinating work with an organization's task workers. With Kaizala, it's easy to connect with large groups of people inside and outside your organization, including employees, customers, and partners. Kaizala enables organizations to manage work with their extended teams through a single, unified platform—all on their mobile phone.

Microsoft Kaizala

Communication

Connect with large groups of people inside and outside your organization

Broadcast information to your entire value chain at once, including text, photos, videos, or documents.

Collect information from the field through polls or surveys and see real-time analytics as results come in.

Quickly onboard employees, partners, and customers with only their phone number as a unique ID.

Work management

Coordinate tasks for common work scenarios and get actionable insights

Coordinate projects across remote teams with a simple task assignment workflow and real-time status tracking.

Easily assign tasks to a team member, and track task by status, location, and distance.

Assign tasks more efficiently and improve response times by leveraging Kaizala's location awareness capabilities.

Security & manageability

Ensure data access controls, data protection, and compliance

Use advanced IT administration capabilities to manage users or groups.

Control who has access to company data by easily adding or removing users from groups.

Maintain user privacy and protect data with end-to-end encryption.

Kaizala's unique approach

Large groups

Mirror your organization's hierarchy with groups-within-groups or use public groups to connect with customers.

Action cards

Built-in "Actions" for common work scenarios. Enables custom Actions to meet your organization's needs.

Reporting & analytics

Aggregated reports and analytics at each level of your organizational hierarchy.
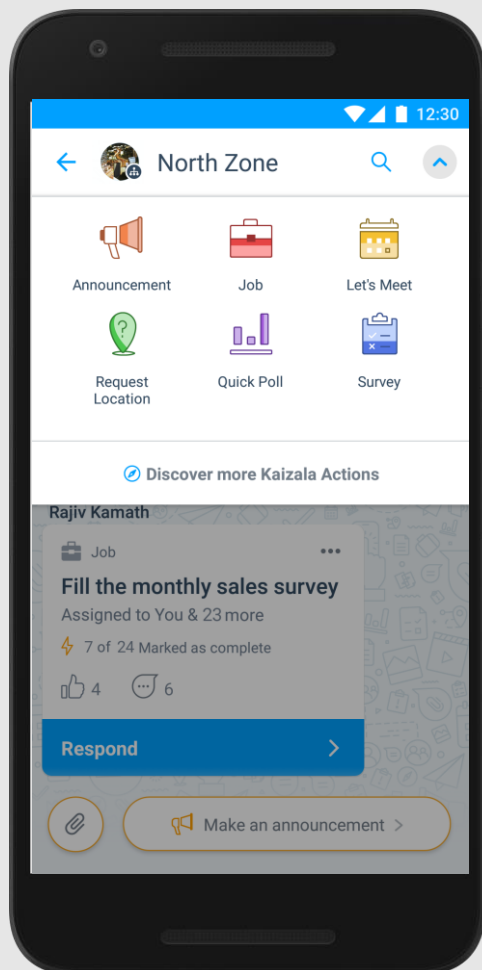
Extensible platform

Open APIs to integrate with existing workflows, systems, and applications.

Management portal

Web-based IT admin tool to manage users and control data access. Integrates with Office 365.

For emerging markets

Small footprint and designed to work with slow mobile networks (2G).

Kaizala Actions

Announcement
Broadcast messages across multiple groups

Job
Assign tasks and see status updates within the app

Let's Meet
Invite one or more members and view responses within the app

Request Location
Request location from others (one person or entire group)

Quick Poll
Conduct single-question polls and view results within the app

Survey
Conduct multi-question surveys and view results within the app

Discover more Kaizala Actions
Browse through ready-made Actions or custom ones from your organization

More and more organizations are adopting Kaizala to improve operational efficiency and increase productivity

Enterprise

Real-time coordination reduces turnaround time

Easy delegation and monitoring enhances productivity

Onboarding of partners and vendors improves collaboration

Government

Swift coordination paves way for real-time governance

Empowers citizens to actively participate in governance

High scalability enables wider citizen connect

Education

Digitized tests and instructions reduces paper usage

Deep integration with LMS increases engagement

Enables communication with students and parents

Apollo
HOSPITALS

"Execs are looking to Kaizala to give visibility and control of the operations in the clinics spread across the state."

Anurag Vohra
CIO, Apollo Telemedicine

Apollo Hospitals gains operational control through faster data collection and aggregation

Apollo is the one of the largest hospital chains in India with over 60 hospitals across the country and over 40,000 employees. Operational excellence has always been a cornerstone of success at Apollo and today they use Microsoft Kaizala to source operational data from its remote clinics and analyze it in real time.

Solution

Kaizala enabled Apollo to improve daily data collection, get faster aggregation of data, and gain visibility and control.

- **Enabled faster decisions** based on real-time operational data from 150 primary health care centers run by Apollo.

- **Helped cut down compilation of data** from a 4-6 hour job to less than a minute through automated survey reports.

- **Reduced cost and time** involved in doing audits of assets. With Kaizala e-audits, status of equipment across hundreds of clinics spread across the state is known within an hour.

Get the app and learn more: **microsoft.com/kaizala**